

ACCESSIBILITY GUIDE

Welcome to **Savoy Suites Hotel Apartments**.

We want every guest to have a comfortable, safe, and enjoyable stay. This guide provides information about accessibility features at our property and how we can assist you during your visit.

1. Arrival and Parking

- Accessible parking: Yes. 1 space at Ground Floor Level.
 - Distance to entrance: 3 m.
 - Pathway: Step-free
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2. Entrance and Reception

- Main entrance: At Ground Floor Level (Manual door, step-free access, bright lighting)
 - Reception area: Sit-down check-in will be done for People of Determination. Reception to sit in the lobby area with the guest.
 - Assistance available: 24-hours
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3. Elevators and Floor Corridors

- Elevators: B, GF, Level 1 to Level 8.
 - Elevator floor area size: 116 cm x 136 cm
 - Elevator door width size: 80 cm when open
 - Floor Corridors: 174 cm width, carpeted surface, bright light with no obstacles
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4. Accessible Guest Rooms

- Number of accessible rooms: 2 rooms close to the elevator (Room no.112 & Room no. 113).
 - Room type: Studio on Non-Smoking Floor (2-units on Level 1)
 - Features:
 - Step-free entry
 - Door width - 80 cm when open
 - Lower switches – 140 cm height and bed-side 67 cm.
 - Roll-in shower
 - Grab rails
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5. Bathrooms

- Accessible bathroom details: Wheelchair-accessible, roll-in shower, grab bars, shower seat, height of bathroom sink from floor -92 cm, emergency bell button, emergency phone available.
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6. Public Areas

- Restaurant / breakfast area: Accessible route, table height – 73 cm
 - Lounge spaces: low sofa-seating, bright light, marble-tiled floor surface
 - Gym & Pool on Rooftop Level 8 with assistance provided for People of Determination.
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7. Emergency Information

- Accessible emergency exits: Assistance provided for People of Determination.
 - Assistance procedure:
 - 2 Emergency Response Team members will physically contact the guest and assist in safely evacuating the guest from the building to the Fire Assembly Point.
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8. Contact Us

If you have any accessibility needs or questions before or during your stay, please contact us:

- Phone: +9714 355 3000
 - Email: suites@savoydubai.ae
 - Reception hours: 24-hours
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ACCESSIBILITY GUIDE - IMAGES

SAVOY SUITES

Arrival & Parking



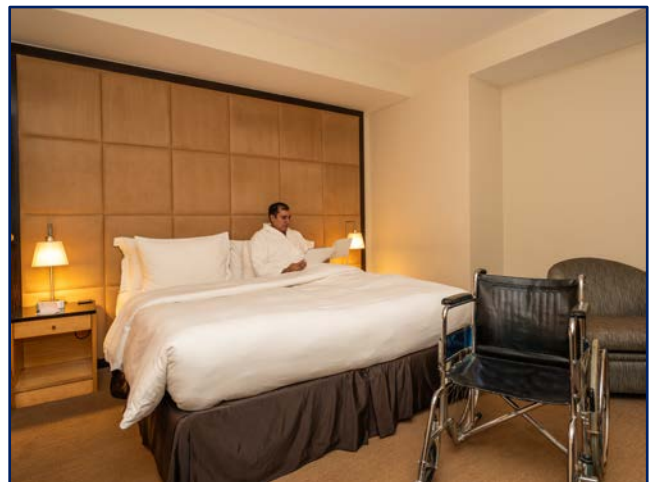
Entrance and Reception



Elevators and Floor Corridors



Accessible Guest Rooms



Accessible Guest Bathrooms



Public Areas



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